COLOMBO ONLINE BANKING

If you are currently using Colombo Online Banking, you will need to Self-Enroll beginning September 24, 2018 and complete the enrollment before October 2, 2018. FVCbank's online banking will have the following services – Information Reporting, E-Statements, Internal Account Transfers, Bill Pay, Stop Payments and Mobile Banking. Once enrolled you will have the option to set up account alerts for your accounts.

Colombo Online banking will be disabled at 5:00 PM on Friday, October 12, 2018. Your updated balances with FVCbank Online Banking will be available on Monday, October 15, 2018 at 8:00 AM.

HOW TO SELF-ENROLL IN ONLINE BANKING

1. Visit the FVCbank website at www.fvcbank.com.
2. Click on Account Login, then Online Banking.
3. On the right side, you will see "New to Online Banking?" You will click on the link– "Please Click Here to Enroll into Online Banking."
4. You will enter your Social Security Number, Select the Account Type – I.e. Checking, Account Number (same as your Colombo Account Number), Date of Birth – i.e. 01/01/2018, Continue Enrollment
5. You will create your User Name, Create your password, Confirm the Password and enter your E-Mail Address and Continue
6. eSign Prompt will be present to accept the Terms and Conditions
7. Review and Continue Enrollment
8. Enrollment Completed and Continue
9. eSign Prompt will be present to accept the Terms and Conditions - Continue
10. You will be prompted to Enter your Phone Number(s) – We recommend entering your Cell Phone Number – your Home Phone Number and Cell Phone Number can be the same – once entered click Submit. After the initial sign-on, you may be prompted for an extra layer of security – you will have the option of receiving a phone call or receive a text message.

FVCbank Success has a bank.

Sign on to Online Banking

Enter your username and click "Sign on".

Username: [   ]

Reset your password? If you have forgotten your password, you can reset it yourself and get signed on quickly after your identification is verified.

[Sign on]

To protect your personal information, enter your password on the next page.
For assistance with Online Banking, please call 703-672-2585 or e-mail us at mailto:cm@fvcbank.com. We are available 9:00 a.m. - 5:00 p.m. EST.

New to Online Banking ?
If you are a customer, and you have not enrolled in Online Banking, Please Click Here to Enroll into Online Banking

DEMO SITE

Online Security Training
FVCbank recommends all clients take a moment to view the short video contained in the link below regarding security training. This video provides valuable information to help safeguard your personal information.

http://www.fvcbank.com/securitytraining/

Once logged in, you will be routed to the Accounts Overview. There you will see the same account(s) as you did with Colombo Bank. Loans and Certificates of Deposit will appear after October 15, 2018.

Please be sure to confirm your email address and phone number within online banking are correct before and after the merger.

WHAT FEATURES WILL AUTOMATICALLY BE CONVERTED

ALERTS

Standard alerts will be converted. Log in to your FVCbank Online Banking account to set up your preferences.

BILL PAYEES AND INFORMATION

Payees that have been active for the last 12 months will be transferred to FVCbank Online Banking beginning October 3, 2018. If you do not wish to see these payees, you will have the ability to hide them in FVCbank Online Banking. You will need to review all payees post-merger.

BILL PAYMENTS SCHEDULED

Any payments dated after October 12, 2018 will automatically be converted. Please note FVCbank's bill payment processing schedule is different than Colombo's. You will need to verify all scheduled bill payments post-merger.

FUNDS TRANSFERS

The same eligible accounts for transfers at Colombo Bank will be available at FVCbank.

WHAT FEATURES WILL NOT AUTOMATICALLY BE CONVERTED

ACCOUNT NICKNAMES

Please re-establish any account nicknames on/after Monday, October 15, 2018.

ALERTS

Customized alerts will not be converted and will need to be re-established on/after the Monday post-merger. Log in to your FVCbank Online Banking account to set up alert preferences.

BILL PAYMENT PROCESS

FVCbank uses a different bill pay model for processing bill payments.

BILL PAYMENT HISTORY

Bill payment history will not automatically convert. Please print a history of your bill payments before Friday, October 12, 2018.

SCHEDULED EXTERNAL TRANSFERS

Please refer to the Merger Timeline sheet to identify when one-time and recurring transfers will no longer be processed. You may re-establish scheduled external transfers through the bill payment service in FVCbank Online Banking beginning the Monday post-merger.

SCHEDULED TRANSFERS

Do not schedule future-dated or recurring transfers beyond the Friday of merger weekend. You may re-establish scheduled transfers in FVCbank Online Banking beginning Monday, October 15, 2018..

QUICKEN AND QUICKENBOOKS

All Quicken and QuickBooks downloads must be completed before 3:00 PM on October 12, 2018.